



LILIANA MENDOZA-LEBRON
25-18 CURTIS STREET
EAST ELMHURST NY 11369

Service Address: 25-18 CURTIS STREET
Block: 1654 Lot: 36
Account Number: 3000557192001

WATER SHUTOFF NOTICE

**WATER SERVICE TO THIS PROPERTY WILL BE SHUT OFF UNLESS
YOU RESOLVE YOUR TOTAL ACCOUNT BALANCE BY June 25, 2024**

As of **June 11, 2024**, water and wastewater charges totaling **\$25,461.07** have not been paid and you have been delinquent for more than a year. Water service to this property will be shut off on or after **June 26, 2024** unless you pay the entire amount of **\$25,461.07** or enter into a payment agreement with the Water Board by **June 25, 2024**. If you have already made payment, please disregard this notice.

If your water is shut off, you will need to pay your entire account balance or enter a payment agreement, plus a \$1,000 termination fee, for DEP to restore your water service.

You may pay online at nyc.gov/dep; by mail to DEP at 59-17 Junction Blvd., Flushing, NY 11373; or by calling 1-866-622-8292. Convenience fees apply to credit/debit card payments, but no fee is charged by the Water Board if you pay by checking or savings account. Any payment by check/draft that is subsequently dishonored subjects you to Service Termination without further notice. DEP strongly recommends you pay online, by phone, or in person at a borough office if you will be paying on or after June 25, 2024.

If you believe that the amount of your bill is wrong, you can send a written complaint to NYC Water Board at 59-17 Junction Boulevard, 8th Floor, Flushing, NY 11373 or by email to nycwaterboard@dep.nyc.gov. The Water Board must receive your written complaint by **June 21, 2024**. The submission must identify the property and why you believe the charges are incorrect, including a return mail address, phone number and email address, if available. If you are not the owner of premises, you must include a letter from the owner authorizing your filing of this complaint.

You may be eligible to stop the water shut off if you have a significant medical condition, are 62 years of age or older, disabled, or have children under 6 years of age living in the household.

To claim an eligible exemption or enter into a payment agreement contact DEP's Collections Unit at 718-595-7890 Monday to Friday from 9AM and 5PM. For more information about paying your account balance, visit our website at nyc.gov/dep. If payment is not made in full, any payment agreement with the Water Board must be entered into by **June 25, 2024** and include a qualifying down payment of at least 25% of the **\$25,461.07**. Upon payment of account balance or execution of a payment agreement, you must call 718-595-7890 to request that DEP restore your service.

WARNING:

Service Termination may subject you to Department of Building Code Violations, Fire Department Violations, Department of Health Violations, and possibly an Order to Vacate the Premises. Service Termination may also affect your insurance policy and/or mortgage – please be sure to check with your insurance carrier and mortgage service. Loss of water could affect your heating system. Consult whoever maintains your boiler/furnace as to whether you must take any special actions because there is no water and how to restart the boiler/furnace when the water is turned on.

ما لم تلم بتسوية رصيدك الكلي بحلول التاريخ المذكور أعلاه، سيتم إيقاف خدمة المياه لهذا العقار.
لمعرفة مزيد من المعلومات حول سداد رصيد حسابك، يمكنك الاتصال بوحدة التحصيل التابعة لإدارة DEP على الرقم 718-595-7890، من يوم الاثنين إلى الجمعة، بين الساعة 9 صباحاً حتى 5 مساءً.

আপনি DEP-এর উল্লিখিত তারিখের মধ্যে আপনার মোট ঋণের সমাপন না করলে এই সম্পত্তিতে জল পরিষেবা বন্ধ হয়ে যাবে।
আপনার ঋণের সমাপনের বিষয়ে আরও তথ্যের জন্য DEP-এর কলেকশন ইউনিট-এর সাথে 718-595-7890 নম্বরে সোম (শুক্র) শুক্রবার সকাল ৯টা থেকে বিকাল ৫টা পর্যন্ত যোগাযোগ করুন।

请在上述日期之前还清欠款，否则该物业的供水服务将停止。
有关支付账户欠款的更多信息，请联系 DEP 的收款小组。周一至周五上午 9 点至下午 5 点拨打 718-595-7890。

Sauf si vous résolvez votre solde total à la date indiquée ci-dessus, le service d'eau pour cette propriété sera coupé.
Pour obtenir plus d'informations sur comment payer le solde de votre compte, contactez l'Unité des Recouvrements du DEP au 718-595-7890 du lundi à vendredi de 9h00 à 17h00.

Seis dílo nan wopriyete sa a pral koupe, si si ou peye balans total ou a amvan dat ki endike anwo a.
Pou plis enfòmasyon anrapo ak peye balans kont ou a kontakteinite Koleksyon DEP (DEP's Collections Unit) nan 718-595-7890 lendi rive vendredi, soti 9 a m. rive 5 p.m.

워터 서비스가 정지될 경우 요금을 납부하지 않으면 이 건물에 대한 수도 서비스가 중단됩니다. 더 이상 요금 지불에 관한 더 자세한 정보는 일대일 필요할 때 (토요일) 오전 9시부터 오후 5시까지 DEP의 집수서(Collections Unit)에 718-595-7890로 연락하십시오.

O ile całkowite zadłużenie nie zostanie uregulowane w terminie podanym powyżej, dostawa wody do tej nieruchomości zostanie odcięta.

Aby uzyskać więcej informacji na temat uregulowania zadłużenia, należy skontaktować się z DEP Unit pod numerem 718-595-7890 od poniedziałku do piątku w godzinach od 9:00 do 17:00.

Если вы не оплатите общую задолженность к указанной выше дате, водоснабжение этого объекта будет отключено.

Чтобы получить дополнительную информацию об оплате задолженности, позвоните в Отдел сбора платежей DEP по телефону 718-595-7890 с понедельника по пятницу с 9:00 до 17:00.

A menos que resuelva su saldo total antes de la fecha indicada anteriormente, se cortará el servicio de agua para esta propiedad.

Para más información sobre cómo pagar su saldo de cuenta, comuníquese con la Unidad de Cobro de la DEP al 718-595-7890 de lunes a viernes de 9AM a 5PM.

جب تک آپ اوپر دی گئی تاریخ تک اپنا کل بیلنس ادا نہیں کرتے، اس پراپرٹی کو پانی کی سروس بند کر دی جائے گی۔

اپنے اکاؤنٹ کے بیلنس کی جانچنے کے بارے میں مزید معلومات کے لیے DEP کے کالکشن یونٹ سے 718-595-7890 پر ہر گنا جمعہ صبح 9 بجے سے شام 5 بجے تک رابطہ کریں۔

אם אתם לא תשלמו את כל חובכם המשותף עד לתאריך המצויין לעיל, ייפסק שירות המים למתקן הנכס.
למידע נוסף לגבי איך לשלם את חוב החשבון שלכם, ייתכן שתצטרכו להתקשר ליחידת הקצבה של DEP ב-718-595-7890 מיום ראשון עד יום חמישי, בין השעות 9:00 ל-17:00.